

General Terms and Conditions of Business for VdS-events as of 05.05.2026

	Courses/Seminars	Conferences	Online seminars/Livestream	Web Based Training
<i>Scope</i>	Our courses/seminars/conferences are intended only for entrepreneurs as defined in § 14 BGB.			
<i>Services</i>	The participants receive comprehensive training documentation and a confirmation of participation or a certificate, if the course ends with a passed exam. The participation fee also includes drinks during breaks and lunch.	The participants receive documentation and a confirmation of participation. The participation fee also includes drinks during breaks and lunch.	The participants receive an interactive online seminars or livestream, comprehensive electronic training documentation and a confirmation of participation.	The participants receive an interactive web based training (WBT) and comprehensive electronic training documentation. After successful completion of the WBT, a confirmation of participation can be downloaded and printed out.
<i>Changes</i>	Changes of dates, contents and places are possible.	For organisational reasons, we reserve the right to change the program.	For organisational reasons, we reserve the right to change the program.	
<i>Registration</i>	When registering, each participant must provide a unique, personal email address. The email address is used to identify participants and to send them information relevant to the event (e.g. login details). Upon receipt of the application for registration the participant will receive a confirmation of the registration, information how to reach us including information on hotels. The invoice will be sent by e-mail after beginning of the event. In case a registered participant is indisposed, you are welcome to appoint a deputy. Please be so kind to give us the person's name well in advance.	When registering, each participant must provide a unique, personal email address. The email address is used to identify participants and to send them information relevant to the event (e.g. login details). Upon receipt of the application for registration the participant will receive a confirmation of the registration. The invoice will be sent by e-mail after beginning of the event. In case a registered participant is indisposed, you are welcome to appoint a deputy. Please be so kind to give us the person's name well in advance.	When registering, each participant must provide a unique, personal email address. The email address is used to identify participants and to send them information relevant to the event (e.g. login details). Upon receipt of the application for registration the participant will receive a confirmation of the registration. The invoice will be sent by e-mail after beginning of the event. In case a registered participant is indisposed, you are welcome to appoint a deputy. Please be so kind to give us the person's name well in advance. Approximately 2-3 days before the event begins, the participant will receive his personal access data by e-mail. The use is only permitted by the participant. A transfer of the data to third parties is not permitted, this also applies within his company. If these access data are passed on to third parties by the participant, the participant can be excluded from the event without any claim for reimbursement of the fee paid.	When registering, each participant must provide a unique, personal email address. The email address is used to identify participants and to send them information relevant to the event (e.g. login details). Upon receipt of the application for registration the participant will receive a confirmation of registration and the personalised access data to the WBT. The invoice will be sent directly after the registration processing by e-mail as a pdf. With the purchase of the WBT, the participant receives a personalised German-language individual licence that is valid for 9 months. Use of the WBT is only permitted by the participant. Data may not be passed on to third parties, this also applies within the participant's company. If these access data are passed on to third parties by the participant, the participant can be excluded from the event without any claim for reimbursement of the fee paid.

	Courses/Seminars	Conferences	Online seminars/Livestream	Web Based Training
<i>Cancellation</i>	Written cancellations are possible free of charge up to 4 weeks before the start of the event. Up to two weeks before the start of the event, 50% of the participation fee must be paid. In the event of a later cancellation or non-appearance, the full participation fee must be paid. The date of receipt of the written cancellation is decisive.	Written cancellations are possible free of charge up to 4 weeks before the start of the event. Up to two weeks before the start of the event, 50% of the participation fee must be paid. In the event of a later cancellation or non-appearance, the full participation fee must be paid. The date of receipt of the written cancellation is decisive.	Written cancellations are possible free of charge up to 4 weeks before the start of the event. Up to two weeks before the start of the event, 50% of the participation fee must be paid. In the event of a later cancellation or non-appearance, the full participation fee must be paid. The date of receipt of the written cancellation is decisive.	
<i>Terms of payment</i>	The invoiced amount is due for payment without any deduction whatsoever within fourteen (14) days from the date of invoice received. Please indicate our number of invoice as well as our customer-identification-number.			
<i>Place, if not otherwise indicated</i>	VdS Schadenverhütung GmbH Training Centre & Publishing House Pasteurstraße 17a 50735 Cologne (Niehl) Phone +49 (0)221 / 7766-555 www.vds.de	VdS Schadenverhütung GmbH Training Centre & Publishing House Pasteurstraße 17a 50735 Cologne (Niehl) Phone +49 (0)221 / 7766-555 www.vds.de		
<i>Cancellation by VdS</i>	In case the course is cancelled by VdS, we will try to offer the participant an alternative course. There is no participation fee for the cancelled event. VdS shall not accept any claims beyond that.	There is no participation fee for the cancelled event. VdS shall not accept any claims beyond that.	In case the course is cancelled by VdS, we will try to offer the participant an alternative course. There is no participation fee for the cancelled event. VdS shall not accept any claims beyond that.	
<i>Copyright</i>	All rights reserved to VdS. Documents, or parts of it, may not be reproduced without written permission by VdS.			
<i>Technical content</i>	Our trainers and speakers present verbally and in written form their expert knowledge and to some extent also their personal opinion. No responsibility is taken for the content, its actuality and correctness.			
<i>Applicable law</i>	This Agreement is subject to the substantive law of the Federal Republic of Germany. The applicability of other general terms and conditions is excluded. Place of performance and jurisdiction is Cologne, Germany.			
<i>Headquarter</i>	VdS Schadenverhütung GmbH, Amsterdamer Straße 174, 50735 Cologne			